

Your KalVista Cares patient journey with key steps for convenience.

Questions? We're here Monday through Friday,
8:30AM – 8PM ET 844-432-3322



Enrollment Approval Including Your Prescription

Upon your request, your Client Cares start form is initiated by your healthcare provider & submitted to Client for approval.



Benefits Investigation

Your insurance benefits & copay are verified & communicated to you.



Your text message



Your text message

Network Specialty Pharmacy Notification

You will receive Specialty Pharmacy information once enrollment has been triaged.



Your text message



Quick Start Notification

If eligible & ordered by your HCP, you will receive a notification about the Quick Start program, which will help you start therapy while awaiting insurance authorization.

Your text message



Prior Authorization Status Call & Text

Your Care Manager will communicate the outcome of this process & next steps to prepare for shipment.

Ongoing Support

Description TBD



Delivery of Drug

Success! Your medicine is delivered to you. **Remember:** Your Care Manager is available to support you throughout the process with any questions.



Specialty Pharmacy Shipping Coordination

Your Specialty Pharmacy arranges for shipment of your prescribed medicine, providing update to you as to its status.



Welcome Email & Letter

After your welcome call, you can expect to receive a follow up email & letter explaining how Client Cares will support you throughout your journey.



Your text message



**If you've opted in to receive text messages, Kali, your Digital Assistant, will text you updates for all the major steps listed here. You will still receive phone calls from your Care Manager with the updates, as well.*

Welcome Call & Intro to Kali*

Your Care Manager will call you to introduce themselves & address any access, insurance, or treatment-related needs you have. You'll also receive a welcome text message from **Kali**.

